

## A Message from Scott Hyde

Wow, it's that time of year already - newsletter time! It seems like time is moving at warp speed so I'd like to take a breath and provide some updates on our personal and business lives. I hope you enjoy the information in this newsletter.

At home we've had a very busy summer. Sam and Jonny have been playing baseball as many of you already know. Sam played on the 8 year old selects team and I had the privilege to be an assistant coach. We entered two tournaments and won a bronze and silver medal! The season is over for now, but they'll both be playing in the fall as well. Nico (our 3 year old) is starting pre-school this fall which is hard to imagine, and Audrey just turned 2 on August 3. While it is not always easy, it's such a blessing to us to raise these kids. I need to also make mention of my beautiful wife Lora, who takes care of all the work at home with the kids. She is overworked and underpaid and we are all forever grateful to her. So proud of them all!

On the business front things continue to roll along. Earlier this spring, I attended the Beltone National meeting which was held

in Orlando and our business was presented with the Canadian Dispenser of the Year Award! I'm very proud of all the hard work each of our staff puts in that allowed us to win this distinction.

Speaking of our team, Ted and Jennifer will continue their schooling and gaining valuable work experience with us through the coming months so they will become familiar faces. Doug continues to do well in our Abbotsford office and Lavina and Faith are holding everything together, working that front desk! Of course, Sue is still around taking care of the piles of paperwork we create, mostly behind the scenes.

Also, I'd like to mention that our sixth annual pancake breakfast is fast approaching and you can find details about that enclosed with this newsletter. We'd love to see you there!

Finally, I'd like to say thank you to you. We couldn't do this without you and we truly appreciate your business - this is fun because we get to meet you!

THANK YOU!

Call to schedule your *FREE*  
Hearing Evaluation

604-534-8663

(Langley)

604-853-8663

(Abbotsford)



Checkout our new  
Instagram  
account to stay  
connected

@fraservalleybeltone



## Why is my hearing aid whistling?

Hearing aids have microphones and receivers (speakers), among other parts of course. Anytime the sound coming out of the receiver (speaker) gets picked up again by the microphones it creates feedback and usually sounds like a high pitch whistling sound.

Hearing aids will often whistle if you take it out of your ear and forget to turn it off, which is perfectly normal. However, sometimes the hearing aid will do this while you're wearing it but don't worry, this is not something you need to put up with. If your hearing aid whistles while you're wearing it, it means that sound is escaping from your ear and being picked up again by the microphones. Sometimes this means that your hearing aid needs to be cleaned, other times it means you might have a wax obstruction in your ear canal, or other times it just needs a minor adjustment.

If you need help, we're here for you. Give us a call!

## Meet Ted Clegg

Some of you I have already had the pleasure of meeting, but to those who I have not met yet, my name is Ted Clegg and I am currently a student practitioner learning under the fantastic tutelage of Scott and Doug as I work towards becoming a registered hearing instrument practitioner.

In 2017 Douglas College started a Hearing Instrument Practitioner two year diploma program. This program, the first of its kind in BC, has been a welcome addition to the hearing industry. To become licensed in BC and dispense hearing aids & hearing care, one needs to take a recognized two year diploma program, complete 660 hours of practical experience in a clinic and write two exams for the licensing board.

Now that I have completed the program at Douglas College and as I work towards completing my goal at becoming licensed; I feel very fortunate to have the opportunity to work alongside Scott & Doug learning from their experience. Plus I have the bonus privilege of meeting so many of you, the valued Beltone clients who I have learned are not just seen as clients but become like family to us in the clinic.

I look forward to meeting everyone over the coming months and a big thank you for your patience with me as I learn the "ropes" of hearing care. If you or a family member is interested in finding out more on becoming a hearing instrument practitioner and the program at Douglas College I would be happy to meet and discuss the program and opportunities in the hearing field.



### ENTER TO WIN

During the 6<sup>th</sup> Annual Beltone Pancake Breakfast, enter the draw to win 1 of 2 **Sonic Bunker Bomb Amplified Alarm Clocks!**

*To find out more on how assistive devices can help along with your hearing aids, chat with Ted Clegg who is the owner of ALDS and a Student Intern at Beltone.*

Beltone Amaze™



### Thinking of upgrading your hearing aids?

Try it before you buy it! Ask about our **FREE TWO WEEK TRIAL** of the new **BELTONE Amaze**. Hear for yourself the difference Beltone **Amaze** hearing aids can make. Beltone **Amaze** is the latest and best hearing aid we've ever made, loaded with features to improve your hearing. And the best part – you'll never have to change a battery again - it's **RECHARGEABLE!** Beltone **Amaze** delivers amazingly clear sound and is easy to use. We know you will love it – give it a try!